

بنك الرياض
riyad bank

Benefits Guide Riyad Bank's
World Elite MasterCard customers[®]



world elite

◆ Introduction

MasterCard World Elite Credit Card

Exclusive privileges await you wherever you go with Riyadh Bank's World Elite MasterCard.

From loyalty program upgrades and global lounge access to exclusive privileges at luxury accommodations and VIP shopping experiences, enjoy the best that life has to offer.

For more information simply visit Riyadh Bank website or call sales services,

Services

World Elite

Lounge key

Travel should always feel like a pleasure. And with LoungeKey, it does. By presenting your World Elite Mastercard and mentioning the LoungeKey program at participating lounges, you receive:

- Complimentary LoungeKey membership
- Unlimited, complimentary access for you and one accompanying guest (per visit) to over 900 lounges in more than 450 cities in over 135 countries, worldwide
- Access to business facilities – email, internet, phones, fax machines, and conference space in some lounges
- Complimentary refreshments and snacks
- Primary and Supplementary cardholders need to show their individual World Elite Mastercard cards to avoid guest charges
- LoungeKey Terms & Conditions apply

One fine stay

Enjoy a quality stay that includes a 10% discount, complimentary daily house cleaning on stays over 7 nights, at 2,000 onefinestay properties across London, Paris, Milan, Florence, Rome, New York, Los Angeles, San Francisco and Sydney

Marriott bonvoy

Get complimentary nights at over 200 participating Marriott Bonvoy hotels across the Middle East and Africa.

Book your stay using your World Elite™ and World Mastercard® and receive:

- One complimentary night when booking two nights
- One complimentary night when booking three nights
- Two complimentary nights when booking six nights



Soneva

Enjoy the stunning views of the Indian Ocean from the Maldivian paradise or visit the Thailand resort , just one hour's flight from Bangkok by private plane, that offers an unrivalled combination of luxury, environmentally friendly design and unforgettable, authentic Thai experiences.

Your special offer includes:

- Two complimentary nights for two in a one bedroom villa at Soneva Fushi or Soneva Kiri
- One complimentary Sonu's Picnic at Soneva Fushi or one complimentary Mushroom Hut Experience at Soneva Kiri

Global hotel alliance

As a World Elite Mastercard cardholder, be instantly upgraded to DISCOVERY Black-level membership, a loyalty programme of Global Hotel Alliance.

Revel in the comfort of DISCOVERY across more than 550 hotels, including Anantara, Corinthia, Kempinski, and Pan Pacific Hotels and Resorts. With luxury hotels and resorts in 76 locations around the world, your status grants you exclusive benefits wherever you go, including:

- Guaranteed room availability for bookings made up to 24 hours prior to arrival
- Double room upgrades
- Early check in from 9am
- Late checkout until 6pm

Hertz

Renting a car is now hassle-free. With World Elite Mastercard, you are automatically eligible for Hertz Gold Plus Rewards President's Circle, which is otherwise obtainable through 20 qualifying Hertz Gold Plus Rewards rentals in a 12-month period.

Enjoy special privileges and benefits, such as:

- Bypassing the rental queue at many of the world's busiest airports
- Guaranteed one car class upgrade at participating locations
- Faster returns with Hertz Instant Return
- Up to 15% off best publicly available rates at participating Hertz locations worldwide.
- Free additional driver (spouse/domestic partner for Gold Plus Rewards Members)

How To Redeem

Simply [click here](#) to enroll in Gold Plus Rewards and get upgraded to President's Circle status.

If you are already a Gold Plus Rewards member, please login to your profile and enter CDP 1795034 to upgrade to President's Circle.

Terms & Conditions

- Offer valid for World Elite Mastercard cardholders
- Hertz Gold Plus Rewards President's Circle membership is valid for 12 months from date of enrollment
- Once Cardholder is registered on Merchant's systems, Merchant will send a welcome pack along with membership card within four (4) weeks
- In all cases, a valid Mastercard card must be registered as the form of payment in their Gold Plus Rewards membership profile
- A Mastercard card must be presented at rental counter if payment is enacted physically. Online payments will be processed using applicable Mastercard cards
- Car Class upgrade does not apply to Hertz Collections (Green, Fun, Prestige and Family).
- Car Class upgrade is subject to availability of a large car at time of rental and available at participating Hertz worldwide with the exception for Greece and the UAE.
- Car Class upgrades are not guaranteed at reservation and are subject to vehicle availability at the time and place of rental.
- Hertz T&Cs apply
- Mastercard has the right to amend the offer or these terms & conditions at any time

Bicester village

The Bicester Village Shopping Collection is defined by its luxury brands, charming open-air 'village' settings, a welcoming and superior service, a calendar of events and, not least, exceptional value for money. World-leading brands offer savings of up to 60%, and sometimes more, on the recommended retail price, in their own luxuriously appointed boutiques, all year round. World Elite Mastercard cardholders can get access to:

- VIP invitation (to be exchanged for a VIP card that offers an additional 10% discount on purchases in participating boutiques)
- 15% discount on shopping packages
- 15% discount on chauffeur drive experience at participating villages
- 15% discount on Shopping Express
- Access to VIP lounges (subject to availability)

All of this and more is available at the following villages:

- Bicester Village – London, UK
- Fidenza Village – Milan, Italy
- Ingolstadt Village – Munich, Germany
- Kildare Village – Dublin, Ireland
- La Roca Village – Barcelona Spain
- Las Rozas Village – Madrid, Spain
- La Vallee Village – Paris, France
- Maasmechelen Village – Brussels, Belgium
- Wertheim Village – Frankfurt Village

How To Redeem:

Call World Elite Concierge to learn more or [click here](#) to avail these offers.

Terms & Conditions

- Offer valid for World Elite, World, and Platinum Mastercard cardholders
- Full payment for purchase/s must be made with a credit or debit card issued by a financial institution in Middle East or Africa
- Merchant T&Cs apply
- Mastercard has the right to amend the offer or these terms & conditions at any time

Global airport concierge

Whether you're departing, arriving, or just connecting flights, Mastercard Airport Concierge gives you access to a personalised meet & greet service, facilitating your airport experience.

Enjoy a special saving of 15% on this VIP service at over 470 airports, globally.

This service can include:

- Bookings must be made at least 48 hours in advance
- Curb-side Meet & Greet agent as you are arriving prior to your flight or exiting the jet bridge
- Escort to the check-in desk, aircraft gate, or security/immigration
- Expedited security/immigration processes
- Assistance with any visas or other documentation
- Help with additional services that can be reserved, such as luggage assistance, lounge bookings, executive car transfers/limousines, tarmac transfers, and more

How To Redeem:

Simply call the World Elite Concierge to book your service.

Terms & Conditions:

- Bookings must be made at least 48 hours in advance
- Benefit only valid for World Elite cardholders
- Full payment must be made with a World Elite Mastercard card issued in Middle East or Africa
- Mastercard terms & conditions apply
- Merchant T&Cs apply [www.mastercard.com/airportconcierge]

Cleartrip

Going on a holiday or booking that business trip? Book your ticket on Cleartrip using your World Elite Mastercard and enjoy a 10% discount on any international roundtrip airfare.

How To Redeem

Simply [click here](#) and book. Please ensure to enter promo code MCWORLD and pay with your World Elite Mastercard.

Terms & Conditions

- Offer valid for World Elite and World Mastercard cardholders
- Discount is applicable on base fare only
- Offer cannot be used in conjunction with any other offers and is subject to availability
- Cleartrip T&Cs apply
- Mastercard has the right to amend the offer or these terms & conditions at any time

Travel insurance confirmation letter

Obtaining a travel insurance confirmation letter has never been easier. As a World Elite Mastercard® cardholder you can generate a letter online seamlessly and immediately for your Schengen or other visa requirements.

How To Redeem

Simply [click here](#) to get your letter.

Terms & Conditions

- Mastercard makes no guarantees that this travel insurance coverage confirmation will be accepted for visa applications
- Policy T&Cs apply

Avis

Whether you are traveling with your family or on a business trip, enjoy exclusive benefits with Avis. With your World Elite Mastercard®, you can now enjoy access to:

- Up to 25% off your next car rental
- A complimentary upgrade with every rental, worldwide
- 10% off Premium Chauffeur Drive services

How To Redeem

Simply [click here](#) and use your World Elite Mastercard card to reserve your vehicle today.

Terms & Conditions

- Offer valid for World and World Elite Mastercard cardholders
- This offer is exclusively for Mastercard® cards issued in the Middle East and Africa only
- Discounts are valid across Europe, the Middle East, Africa, Asia, the United States, and Canada
- Complimentary upgrade is valid across all Avis locations, worldwide – [click here](#) for full voucher terms and conditions
- Offer is only available for reservations booked online at:
www.avisworld.com/mastercardmea
- The offer must not be used in conjunction with any other coupon or promotions
- Merchant T&Cs apply
- Mastercard has the right to amend the offer or these terms & conditions at any time

Fulfill solutions

Applying for travel visa made simple and quick for global traveler (Exclusive offer for Mastercard holders for only US\$ 15)

OUR SERVICE

- Find out if you need to apply for a Travel Visa, or not
- Provide you with information on Travel Visa fees & the documents required
- Book your appointment on your behalf (if required) and get the necessary forms filled
- Submit Travel Visa Online, where applicable for eVisas

YOUR BENEFIT

- Drastically reduce your time spent applying for Travel Visa
- Avoid filling complicated forms, we will do that for you
- Receive document checklist for your Travel Visa submission (when you are required to personally submit the Travel Visa application)

How To Redeem

Simply call the World Elite™ Mastercard® Concierge or visit www.fulfillolutions.com/mastercard to access the Fulfill website and apply for your travel visa.

Terms & Conditions

[Click here for terms & conditions.](#)

Hotels.com

With hundreds of thousands of properties in over 200 countries and territories, Hotels.com provides incomparable choices.

Now when you pay for your next vacation with your Mastercard® you can enjoy:

- Up to a 10% discount off the price of your booking for selected properties
- Eligible properties will be marked with the Mastercard promo code. Discount only applies to one room per booking.

How To Redeem

Simply go to <https://www.hotels.com/mastercardmea> and apply the promo code MASTERCARDMEA upon checkout with your Mastercard®. Applicable to bookings paid in full online with an eligible card.

Terms & Conditions:

- This coupon is only valid for Mastercard MEA cardholders when paying with an eligible bank card.
- Use this coupon to get 10% off the price of your booking at a participating Best Price Guarantee hotel when you stay between 1 and 28 nights.
- You must pay for your stay when you make the booking. The discount only applies to the first room in the booking. You'll need to pay the full price for any other rooms. The discount doesn't apply to any taxes, fees or additional costs.
- To use this coupon, you must be over 18 years old and resident in the Middle East. You may only use this coupon for bookings made between 12:01 am MT on 05/09/2019 and 11:59pm MT on 30/09/2020 on the Middle East (English) version of Hotels.com for a stay to be completed between 08/09/2019 and 30/09/2020. Bookings are subject to availability and the hotel's terms and conditions.
- This coupon can't be used for:
 - Package bookings i.e. hotel + flight
 - Bookings made through Group Travel Services
 - Bookings paid for at the hotel
 - Bookings paid for in a foreign currency
 - Bookings at non-participating hotels
 - Bookings made prior to receipt of this coupon
- Go to http://www.hotels.com/page/hotel-exclusions-emea/?pos=HCOM_ME&locale=en_IE for a list of non-participating hotels. Participating hotels are subject to change at any time.

Terms & Conditions:

- You can only use this coupon for a maximum of five bookings and each time it must be used in full. After those five bookings you won't be able to use this coupon again, even if you cancel one or more of those bookings.
- This coupon is only valid for the first 10000 bookings made by all customers using this coupon. You'll be able to check that it's still valid before completing a booking. There's a limit of one coupon per booking.
- This coupon can be combined with discounted prices on Hotels.com. It cannot however be used in conjunction with any other promotion on Hotels.com, whether offered by a third party or otherwise.
- You can't collect or redeem Hotels.com™ Rewards nights when you use this coupon.
- You can't apply this coupon to taxes, fees, or charges including, without limitation, extra guests, phone calls, cancellation fees, parking, or other charges. You must pay these charges when you make your booking, or directly at the hotel.
- You can't redeem this coupon for cash, and it can't be transferred or sold.
- It's void where prohibited by law. Improper use of the coupon by you is prohibited and could be construed as fraud. We reserve the right to change or withdraw this offer at any time and to cancel any bookings made where the coupon has been used to make any speculative, false or fraudulent bookings or any bookings in anticipation of demand.
- Usual booking terms and conditions apply (see hotels.com/customer_care/terms_conditions.html) and all bookings are subject to availability.
- Hotels.com is the promoter of this offer.
- These terms and conditions are governed by and construed in accordance with the laws of the State of Washington.

Oberoi

Oberoi Hotels & Resorts are perfect for getaways with your loved ones. Experience award-winning resorts with traditional architecture, luxurious accommodation, exquisite cuisine, specially curated spa treatments and warm, personalized service.

Stay three (3) nights and pay for two (2) nights at any of 16 participating Oberoi properties in India, Indonesia, and the UAE.

You can also avail:

- Complimentary breakfast for two person
- Room upgrade (subject to availability)
- Late check-out (subject to availability)

How To Redeem:

Simply call the World Elite™ Mastercard® Concierge or go to:

<https://www.oberoihotels.com/alliances/mastercard/> and enter the promocode **MASTERCARD**

Terms & Conditions:

- This offer is valid to book by 30th September, 2021 for stays until 31st December, 2021.
- Offer is applicable only on Room and Breakfast Rate.
- Room upgrade and late check-out is subject to availability.
- Black-out dates apply.
- A valid World Elite Mastercard credit or debit card issued in MEA must be used to complete and pay for the booking.
- If the booking is made via the website, the applicable promo code must be entered and applied at the payment page of the URL in order to enjoy the discount under the Offer.
- The promo code cannot be used with other existing offers.

Careem

Book a ride with Careem and have your own personal driver take you where you need to go. Choose the car type that suits your taste, book on the spot or schedule for a later pickup, and enjoy the comfort of your ride.

Now when you travel across countries in the Middle East with World Elite Mastercard®, you can enjoy:

- 20% OFF three rides every month

How To Redeem

Download Careem from the App Store or Google Play Store. To enable the 20% discount on up to three rides per month, enter promo code MASTERCARD when booking.

Terms & Conditions

- Offer valid for all Mastercard credit & debit cardholders
- Offer valid for rides paid with a Mastercard credit & debit card
- Offer is valid across all car types, excluding limited time offers & Hala Taxi
- Discount amount per trip has a maximum value of 40 of each currency (i.e.: AED 40 in the UAE, SAR 40 in Saudi Arabia, etc.)
- Rides cannot be accumulated
- Careem T&Cs apply
- Mastercard has the right to amend the offer or these terms & conditions at any time

Travel inconvenience insurance

Travel doesn't always go as planned. If you encounter an obstacle, you shouldn't have to face the inconvenience alone. Whether your luggage goes amiss or flight delays interrupt your plans, World Elite Mastercard® can compensate you for:

- Baggage loss - up to SAR 11,250
- Baggage delay - For delays in excess of 4 hours, SAR 1,875
- Trip cancellation - up to SAR 28,125
- Trip curtailment - SAR 28,125
- Trip delay - For delays in excess of 4 hours, SAR 1,875
- Missed departure – SAR 1,875

Mastercard does not undertake any insurance business or acting as an insurer, insurance broker, insurance advisor or insurance agent. MetLife AIG ANB Cooperative Insurance Company, and not Mastercard, is providing the relevant insurance benefits. Mastercard does not advise any person on the merits of buying, selling, subscribing for, or underwriting a contract of insurance.

The insurance program is conducted as a necessary part of other services provided by Mastercard in the course of its business. Aside from fees related to its services provided pursuant to this benefits program, Mastercard does not collect a fee or other remuneration collected for this insurance program directly from Mastercard cardholders.

How To Redeem

Simply call the World Elite Concierge provide you with more information about your coverage.

To file a claim online please click [here](#).

Terms & Conditions

- All insurances are subject to T&Cs and can be altered with notice by Mastercard®.
- Only applicable for certain markets in Middle East and Africa - Download full terms & conditions.

MyUS.com

Shop at over 100,000 U.S. retailers, including Apple, Amazon and Ralph Lauren and get fast, reliable, affordable international shipping with MyUS, #1 in the industry with over 10 million packages shipped since 1997.

As a Mastercard cardholder, you will receive:

- A MyUS address to use at checkout with your favorite online stores
- Free Premium Membership for 2 years (a \$120 value)
- Free account setup (a \$20 value)
- 30% off shipping for first month following registration
- 20% off shipping for remainder of 2 year membership

Farfetch

With over 3,000 different luxury fashion brands, Farfetch offers an unrivalled range of incredible products from the world's best designers and boutiques.

Enjoy same-day delivery* as well as click and collect services for added convenience.

You can now enjoy:

- 10% off selected items

Explore now at <https://www.farfetch.com/>

*In select cities in MEA

How To Redeem

Simply use the code MASTERCARD10 upon checkout. This discount is eligible off full priced items only.

T&C apply

Travel medical insurance

You and your loved ones deserve peace of mind every time you travel. Rest assured that you will receive compensation for medical care or emergency help if you need it. As a World Elite Mastercard® holder, you get:

- Personal accident insurance - up to SAR 1,875,000
- Emergency medical evacuation and repatriation - up to SAR 1,875,000
- Medical emergency expenses - up to SAR 1,875,000
- Daily in-hospital cash benefit – SAR 375 per day

Mastercard does not undertake any insurance business or acting as an insurer, insurance broker, insurance advisor or insurance agent. MetLife AIG ANB Cooperative Insurance Company, and not Mastercard, is providing the relevant insurance benefits. Mastercard does not advise any person on the merits of buying, selling, subscribing for, or underwriting a contract of insurance.

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How To Redeem

Simply call the World Elite Concierge to provide you with more information about your coverage. To file a claim online please [click here](#).

Terms & Conditions

- All insurances are subject to T&Cs and can be altered with notice by Mastercard®.
- Only applicable for certain markets in Middle East and Africa - Download full terms & conditions

Rental collision & loss damage waiver

Sometimes accidents happen, whether or not they are your fault. With Collision Damage Waiver, World Elite Mastercard® cardholders have insurance on rental vehicles for:

- Physical damage to the rental, theft or third party liability – up to SAR 187,500
- Loss of use – up to SAR 3,750
- Towing or drop off charges of the vehicle – up to SAR 1,125

Mastercard does not undertake any insurance business or acting as an insurer, insurance broker, insurance advisor or insurance agent. MetLife AIG ANB Cooperative Insurance Company, and not Mastercard, is providing the relevant insurance benefits. Mastercard does not advise any person on the merits of buying, selling, subscribing for, or underwriting a contract of insurance.

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